



Triptime (Pty) Ltd

Reg :2017/157521/07

Tax: 9835568164

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www.triptime.co.za | info@triptime.co.za

Membership Policy for Mytriptime (Pty) t/a Triptime

Welcome to the Triptime Membership Program! Our membership is designed to offer exclusive benefits and privileges to our valued customers who choose to become members. Please review the following membership policy for details on eligibility, benefits, and terms:

1. Membership Eligibility:

- Membership is open to individuals aged 18 and above who meet the eligibility criteria specified by Triptime.
- Membership applications must be submitted with accurate and complete information.

2. Membership Benefits:

- Exclusive Discounts: Members will enjoy special discounts on tours, packages, accommodations, and other services offered by Triptime.
- Priority Booking: Members will receive priority access to booking slots and preferred reservations for popular tours and destinations.
- Loyalty Rewards: Members may accrue loyalty points or rewards for every booking made, which can be redeemed for future discounts or complimentary services.
- Personalized Services: Members may receive personalized travel recommendations, assistance with itinerary planning, and access to tailored travel experiences.

3. Membership Fees:

- Membership fees may apply and are subject to change at the discretion of Triptime.
- Membership fees are non-refundable unless otherwise specified in the membership agreement.

4. Membership Term:

- Membership is valid for a term of one year (12 months) from the date of enrolment.
- Members may renew their membership upon expiration by paying the applicable renewal fee.

5. Membership Renewal:

- Members are responsible for renewing their membership before the expiration date to continue enjoying benefits without interruption.



Directors: Mr. Neo Hlabathe (CEO)

Mr. Katleho Mankoe (GM)

Social
Platforms



@my_triptime



@My_triptime



@Triptime



@Triptime (Pty) Ltd



- Renewal notices may be sent to members prior to the expiration date to remind them of the renewal process.

6. **Membership Termination:**

- Triptime reserves the right to terminate or suspend a membership in the event of violation of the membership policy, fraudulent activities, or misuse of membership benefits.
- Members may also choose to voluntarily terminate their membership by providing written notice Triptime.

7. **Membership Transferability:**

- Membership benefits are non-transferable and can only be used by the named member.
- Members are prohibited from transferring, selling, or assigning their membership to another individual.

8. **Membership Communication:**

- Members may receive periodic communications, newsletters, and promotional offers from Triptime via email or other channels.
- Members have the option to opt out of receiving marketing communications at any time.

9. **Policy Updates:**

- Triptime reserves the right to modify, update, or terminate the membership policy at any time without prior notice.
- Any changes to the membership policy will be communicated to members through our website or other appropriate channels.

By enrolling in the Triptime Membership Program, members acknowledge and agree to abide by the terms and conditions outlined in this policy.

If you have any questions or require further clarification regarding our membership policy, please don't hesitate to contact us.

Email: info@triptime.co.za

Tel: (+27) 71 109 8655 | (+27) 81 030 4331

Postal Address: Protea South, Johannesburg, 1868

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